

UNITED STATES DISTRICT COURT  
DISTRICT OF MASSACHUSETTS

Comcast of Massachusetts I, Inc.  
("Comcast")

Plaintiff,

vs.

Pat Gluck

Defendant

Case No.:

COMPLAINT FOR VIOLATIONS OF 47  
U.S.C. §553

05 10101 WGY

NATURE OF ACTION

MAGISTRATE JUDGE *Alfonso*

1. Plaintiff Comcast of Massachusetts I, Inc. ("Comcast") brings this Complaint to redress injuries that it has suffered as a result of Defendant Pat Gluck's (hereinafter the "Defendant") cable television signal piracy.
2. The Defendant's use of one (1) statutorily prohibited electronic device(s) that descrambled and intercepted Comcast's cable television signals violated provisions of Title 47 U.S.C. § 553 and effectuated a conversion of the Plaintiff's property, its cable television signals.

PARTIES

3. Comcast is a Massachusetts corporation and maintains a place of business at 6 Campanelli Drive, Andover, Essex County, Massachusetts.
4. The Defendant was and is an individual with her principal residence at 6 Pluff Avenue, North Reading, MA 01864. Upon information and belief, the Defendant resided at 6 Pluff Avenue, North Reading, MA at all times relevant to the said violations of 47 U.S.C. § 553.

JURISDICTION AND VENUE

5. This action is brought pursuant to 47 U.S.C. § 553.

6. This Court has original jurisdiction over this action under 28 U.S.C. § 1331. Venue is proper in the United States District Court in and for the District of Massachusetts pursuant to 28 U.S.C. § 1391(b).

**GENERAL ALLEGATIONS**

7. Comcast provides cable television services to subscribers in the North Reading area, and other areas in Massachusetts pursuant to franchise agreements with various municipalities.
8. Comcast is the successor-in-interest to the legal entity that held the prior cable television franchise in this area, and, as such successor, Comcast has the right to pursue the claims set forth herein even if said claims may have accrued during the time that the predecessor-in-interest held the cable television franchise.
9. In order to provide cable television services, Comcast pays fees to programmers for the right to receive programs, mostly by way of interstate radio communications, and transmit their programming over Comcast's system
10. The signals that Comcast transmits over its system are private, proprietary communications not intended for public use.
11. Subscribers pay Comcast based on the level of service they wish to receive.
12. In order to protect its signals and maintain the value of its services, Comcast electronically encodes or scrambles some of its signals so that they must first be decoded by electronic decoding equipment in order to be viewed clearly on a television receiver. The signals Comcast encodes or scrambles include premium channels, such as HBO, Showtime, and Cinemax, for which subscribers pay a separate monthly subscription fee, and pay-per-view events, such as a specific movie, concert or sporting event, for which subscribers pay a specific one-time

charge to view each event. Comcast provides subscribers with electronic decoding equipment (hereinafter referred to as "decoders") to decode these signals. Comcast programs these decoders so that a subscriber may only view that level of service, which he or she has purchased.

13. On or before January 18, 2002, the Defendant or some third party modified a certain converter/descrambler, without Comcast's authorization, thereby creating a descrambling device(s).
14. The descrambling device(s) was/were capable of defeating Comcast's encoding and scrambling technology.
15. The Defendant used the descrambling device(s) to receive, without authorization, scrambled or encoded programming and services offered over Comcast's system.
16. By using the unauthorized and illegal descrambling device(s), the Defendant was able to view Comcast's highest level of cable television programming and service, including premium channels and pay-per-view events, while only paying for a lower level of service.

**COUNT I**  
**(Violation 47 U.S.C. § 553)**

17. Comcast realleges and incorporates by reference paragraphs 1 through 16 above.
18. The Defendant's conduct violated Title 47 U.S.C. § 553(a).
19. Comcast is a person aggrieved by the Defendant's violation of Title 47 U.S.C. § 553 and is authorized to institute this action pursuant to Title 47 U.S.C. § 553(c)(1).
20. The cable transmissions that make up Comcast's signal are communications services offered over a cable system and, as such, are protected by Title 47 U.S.C. § 553.

21. The Defendant knowingly and willfully violated Title 47 U.S.C. § 553.
22. Comcast did not authorize or consent to the Defendant's interception and use of its cable transmissions.
23. The Defendant's violations have injured Comcast's ability to generate revenue by depriving Comcast of payment for its programming.

**COUNT II**

**(Conversion)**

24. Comcast realleges and incorporates by reference paragraphs 1 through 23.
25. The Defendant exercised dominion and control over the Plaintiff's property, its cable television signals, without authorization or legal right to do so.
26. The Defendant's conduct was willful, intentional, malicious, and wrongful, with the intent to deprive the Plaintiff of the right to possession of its cable television signals.
27. As a direct and proximate result of the Defendant's conversion of the Plaintiff's signals the Plaintiff has suffered monetary damages; accordingly, the Defendant is liable for all of the Plaintiff's damages.

**WHEREFORE**, Comcast prays for Judgment against the Defendant and requests that the Court grant it the following relief:

1. Statutory damages of \$10,000.00 for each violation of 47 U.S.C. § 553(a), totaling \$10,000.00.
2. Money damages in favor of the Plaintiff for all damages the Plaintiff has suffered as a result of the Defendant's conversion;
3. Comcast's attorney's fees and costs in prosecuting this lawsuit as provided for by

47 U.S.C. 553(c)(2)(C);

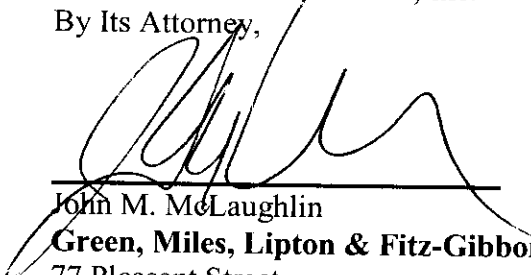
4. The issuance of a permanent injunction pursuant to provisions of 47 U.S.C. § 553 utilizing the following language or language of a similar nature:

“The Court hereby enjoins the Defendant, the Defendant’s respective agents, servants, employees and any person or entity controlled directly or indirectly by the Defendant or acting on the Defendant’s behalf from the further use and/or distribution of electronic equipment designed for the unauthorized interception of signal in violation of provisions of Title 47.”

5. Post judgment interest pursuant to 26 U.S.C. § 1961; and  
6. Such other and further relief as this Court may deem just and proper.

Respectfully Submitted for the Plaintiff,  
Comcast of Massachusetts I, Inc.  
By Its Attorney,

Date

  
\_\_\_\_\_  
John M. McLaughlin  
**Green, Miles, Lipton & Fitz-Gibbon**  
77 Pleasant Street  
P.O. Box 210  
Northampton, MA 01061  
Telephone: (413) 586-0865  
BBO No. 556328

UNITED STATES DISTRICT COURT  
DISTRICT OF MASSACHUSETTS

Comcast of Massachusetts I, Inc.

Plaintiff

vs.

Pat Gluck

Defendant

) Case No.:  
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**CORPORATION DISCLOSURE  
STATEMENT**

**05 10101 WGY**

Pursuant to LR, D. Mass 7.3, the filing party, Comcast of Massachusetts I, Inc. (hereinafter "Comcast"), a non-governmental corporation, identifies the following parent corporation and any publicly held corporation that owns 10% or more of its stock:

1. Comcast of Massachusetts I, Inc., is a Massachusetts Corporation and maintains offices at 6 Campanelli Drive Andover, MA;
2. Comcast of Massachusetts I, Inc. is wholly owned by Comcast MO of Delaware, Inc.

Respectfully Submitted for the Plaintiff,  
Comcast of Massachusetts I, Inc.  
By Its Local Counsel,

Date

  
John M. McLaughlin  
Green, Miles, Lipton & Fitz-Gibbon  
77 Pleasant Street  
P.O. Box 210  
Northampton, MA 01061  
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The JS-44 civil cover sheet and information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

## Comcast of Massachusetts I, Inc.

Pat Gluck

COUNTY OF RESIDENCE OF FIRST LISTED DEFENDANT Middlesex  
(IN U.S. PLAINTIFF CASES ONLY)

(c) ATTORNEYS (FIRM NAME, ADDRESS, AND TELEPHONE NUMBER)

ATTORNEYS (IF KNOWN)

05 10101 WGY

(PLACE AN "X" IN ONE BOX ONLY)

- III. CITIZENSHIP OF PRINCIPAL PARTIES** (PLACE AN "X" IN ONE BOX FOR PLAINTIFF  
(For Diversity Cases Only) AND ONE BOX FOR DEFENDANT )

PTF DEF

	PTF DEF	PTF DEF
Citizen of This State	4	4
Citizen of Another State	2	5
Citizen or Subject of a Foreign Country	3	3

## IV. NATURE OF SUIT (PLACE AN "X" IN ONE BOX ONLY)

CONTRACT		TORTS		FORFEITURE/PENALTY	BANKRUPTCY	OTHER STAT'DIES
10 Insurance	PERSONAL INJURY	PERSONAL INJURY	10 Agriculture	122 Appeal 28 USC 158	400 State Reapportionment	
20 Marine	110 Airplane	362 Personal Injury -	20 Other Food & Drug	110 Antitrust	400 State Reapportionment	
130 Miller Act	115 Airplane Product Liability	Med. Malpractice	25 Drug Related Seizure of Property 21 USC 881	123 Withdrawal 28 USC 157	130 Banks and Banking	
40 Negotiable Instrument	320 Assault Libel & Slander	65 Personal Injury - Product Liability	30 Liquor Laws	PROPERTY RIGHTS	150 Commerce/ICC Rates/etc.	
50 Recovery of Overpayment & Enforcement at Judgment	330 Federal Employers Liability	368 Asbestos Personal Injury Product Liability	40 R.R. & Truck		160 Deportation	
151 Medicare Act	340 Marine	PERSONAL PROPERTY	150 Airline Regs.		170 Racketeer Influenced and Corrupt Organizations	
52 Recovery of Defaulted Student Loans (Excl. Veterans)	345 Marine Product Liability	170 Other Fraud	360 Occupational Safety/Health	320 Copyrights	910 Selective Service	
53 Recovery of Overpayment of Veteran's Benefits	350 Motor Vehicle	371 Truth in Lending	190 Other	330 Patent	350 Securities/Commodities/Exchange	
160 Stockholders Suits	355 Motor Vehicle Product Liability	380 Other Personal Property Damage	LABOR	340 Trademark	375 Customer Challenge 12 USC 3410	
190 Other Contract	360 Other Personal Injury	385 Property Damage Product Liability	710 Fair Labor Standards Act	SOCIAL SECURITY	991 Agricultural Acts	
195 Contract Product Liability			20 Labor/Mgmt Relations	61 HIA (1395ff)	992 Economic Stabilization Act	
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS	730 Labor/Mgmt Reporting & Disclosure Act	62 Black Lung (923)	993 Environmental Matters	
10 Land Condemnation	141 Voting	510 Motions to Vacate Sentence	740 Railway Labor Act	63 DIWC/DIWW(405(g))	994 Energy Allocation Act	
20 Foreclosure	442 Employment	HABEAS CORPUS:	90 Other Labor Litigation	64 SSD Title XVI	995 Freedom of Information Act	
30 Rent Lease & Ejectment	143 Housing Accommodations	530 General	791 Empl Ret Inc. Security Act	65 RSI (405(g))	300 Appeal of Fee Determination Under Equal Access to Justice	
40 Torts to Land	144 Welfare	535 Death Penalty		FEDERAL TAX SUITS	950 Constitutionality of State Statutes	
45 Tort Product Liability	140 Other Civil Rights	540 Mandamus & Other		870 Taxes (U.S. Plaintiff or Defendant)	890 Other Statutory Actions	
190 All other Real Property		540 Civil Rights		871 IRS - Third Party 26 USC 7609		
		55 Prison Condition				

(PLACE AN "X" IN ONE BOX ONLY)

- | <input checked="" type="checkbox"/> 1 Original Proceeding | <input type="checkbox"/> 2 Removed from State Court | <input type="checkbox"/> 3 Remanded from Appellate Court | <input type="checkbox"/> Reinstated or Reopened | <input type="checkbox"/> Transferred from another district (specify) | <input type="checkbox"/> Multidistrict Litigation | <input type="checkbox"/> Judge from Magistrate Judgment |
|---|---|--|---|--|---|---|
|---|---|--|---|--|---|---|

**VI. CAUSE OF ACTION** (CITE THE U. S. CIVIL STATUTE UNDER WHICH YOU ARE FILING AND WRITE BRIEF STATEMENT OF CAUSE  
DO NOT CITE JURISDICTIONAL STATUTES UNLESS DIVERSITY.)

CHECK IF THIS IS A CLASS ACTION  
UNDER F.R.C.P 23

DEMAND \$  
\$10,000.00

CHECK YES only if demanded in Complaint  
JURY DEMAND: YES ☐ NO ☒

**VIII. RELATED CASE(S)** (See instructions):  
IF ANY

JUDGE

DOCKET NUMBER

DATE \_\_\_\_\_

SIGNATURE OF ATTORNEY OF RECORD

FOR OFFICE USE ONLY

RECEIPT # \_\_\_\_\_ AMOUNT            APPLYING IFP \_\_\_\_\_ JUDGE \_\_\_\_\_ MAG JUDGE \_\_\_\_\_

UNITED STATES DISTRICT COURT  
DISTRICT OF MASSACHUSETTS1. TITLE OF CASE (NAME OF FIRST PARTY ON EACH SIDE ONLY) Comcast of Massachusetts I, Inc. vs. Pat Gluck

2. CATEGORY IN WHICH THE CASE BELONGS BASED UPON THE NUMBERED NATURE OF SUIT CODE LISTED ON THE CIVIL COVER SHEET. (SEE LOCAL RULE 40.1(A)(1)).

— I. 160, 410, 470, R.23, REGARDLESS OF NATURE OF SUIT.

XX II. 195, 368, 400, 440, 441-444, 540, 550, 555, 625, 710, 720, 730,  
740, 790, 791, 820\*, 830\*, 840\*, 850, 890, 892-894, 895, 950.\*Also complete AO 120 or AO 121  
for patent, trademark or copyright cases— III. 110, 120, 130, 140, 151, 190, 210, 230, 240, 245, 290, 310,  
315, 320, 330, 340, 345, 350, 355, 360, 362, 365, 370, 371,  
380, 385, 450, 891.— IV. 220, 422, 423, 430, 460, 510, 530, 610, 620, 630, 640, 650, 660,  
690, 810, 861-865, 870, 871, 875, 900.

— V. 150, 152, 153.

05 10101 WGY

3. TITLE AND NUMBER, IF ANY, OF RELATED CASES. (SEE LOCAL RULE 40.1(G)). IF MORE THAN ONE PRIOR RELATED CASE HAS BEEN FILED IN THIS DISTRICT PLEASE INDICATE THE TITLE AND NUMBER OF THE FIRST FILED CASE IN THIS COURT.

None4. HAS A PRIOR ACTION BETWEEN THE SAME PARTIES AND BASED ON THE SAME CLAIM EVER BEEN FILED IN THIS COURT?  
YES ☐ NO ☒

5. DOES THE COMPLAINT IN THIS CASE QUESTION THE CONSTITUTIONALITY OF AN ACT OF CONGRESS AFFECTING THE PUBLIC INTEREST? (SEE 28 USC §2403)

YES ☐ NO ☒

IF SO, IS THE U.S.A. OR AN OFFICER, AGENT OR EMPLOYEE OF THE U.S. A PARTY?

YES ☐ NO ☒

6. IS THIS CASE REQUIRED TO BE HEARD AND DETERMINED BY A DISTRICT COURT OF THREE JUDGES PURSUANT TO TITLE 28 USC §2284?

YES ☐ NO ☒7. DO ALL OF THE PARTIES IN THIS ACTION, EXCLUDING GOVERNMENTAL AGENCIES OF THE UNITED STATES AND THE COMMONWEALTH OF MASSACHUSETTS ("GOVERNMENTAL AGENCIES"), RESIDING IN MASSACHUSETTS RESIDE IN THE SAME DIVISION? - (SEE LOCAL RULE 40.1(D)).YES ☒ NO ☐1. IF YES, IN WHICH DIVISION DO ALL OF THE NON-GOVERNMENTAL PARTIES RESIDE?EASTERN DIVISION ☒ CENTRAL DIVISION ☐ WESTERN DIVISION ☐

2. IF NO, IN WHICH DIVISION DO THE MAJORITY OF THE PLAINTIFFS OR THE ONLY PARTIES, EXCLUDING GOVERNMENTAL AGENCIES, RESIDING IN MASSACHUSETTS RESIDE?

EASTERN DIVISION ☐ CENTRAL DIVISION ☐ WESTERN DIVISION ☐

(PLEASE TYPE OR PRINT)

ATTORNEY'S NAME John M. McLaughlinADDRESS Green, Miles, Lipton & Fitz-Gibbon, 77 Pleasant Street, P.O. Box 210, Northampton, MA 01061TELEPHONE NO. (413) 586-0865